

# Cookie Policy

## What is the purpose of our Cookie Policy?

**Lucis SAS, which operates the lucis.life website, places great importance on the confidentiality of your personal data, which represents a guarantee of seriousness and trust for us, including with regard to cookies.**

As such, our Cookie Policy specifically demonstrates our **commitment to enforcing the applicable rules within Lucis regarding the protection of personal data** and, more particularly, those relating to the cookies used when you browse our lucis.life website.

If you would like information on the other processing of personal data we carry out, we invite you to consult our **Personal Data Privacy Policy, accessible at all times** on our lucis.life website.

## What is a cookie and does it directly identify you?

A cookie is a **small "text" file** placed and hosted by a server on your device (e.g., smartphone, tablet, or computer) when you visit a website.

A cookie **does not allow us to personally identify you** as it only identifies your device via your IP address, as well as various information related to your navigation (e.g., duration of navigation, pages visited, screen size, etc.).

## What is a technical cookie and why do we use them?

The proper functioning of our lucis.life site and platform **necessarily involves the use of technical cookies** which we can use **without your prior consent**, based on our legitimate interest in providing you with a functional website.

For example, a technical cookie allows us to remember the language of your website as well as the site format to facilitate future connections and navigation.

Thus, although we do not recommend it, you can always object to the placement of these cookies on your device using your browser settings by following these instructions: [Chrome](#), [Microsoft Edge](#), [Safari](#), [Firefox](#) and [Opera](#).

It is, however, possible that, in this case, your experience as a visitor will be degraded. To restore good browsing quality, you will need to re-enable technical cookies.

### **What is a statistical cookie and why do we use them?**

A statistical cookie allows us to analyze your use of a website (e.g., navigation time, page visited, etc.) in order to improve your experience and provide you with a service tailored to your needs.

For our lucis.life website, we use statistical cookies that are not exempt from consent and can only be placed on your device with your prior consent expressed through our cookie banner.

### **What is an advertising cookie and why do we use them?**

An advertising cookie can either be used to provide advertising on a website or to identify the visitor's arrival source on a site (e.g., Google, Bing, etc.).

### **What personal data do we process with our cookies and for how long?**

The personal data processed by the cookies we use are:

- **your IP address and a user ID** that we create during your first connection to recognize you for a maximum duration of 13 months.
- if you accept the placement of statistical cookies, **your personal data related to your navigation on our website (e.g., pages visited, navigation times, etc.)** for a maximum, non-renewable duration of 13 months before any new connection after the 14th month.

Upon expiration of the retention periods specified below, we do not retain any data concerning you. At most, we may anonymize your data for **statistical** purposes.

## How do you control the use of cookies?

The right to refuse cookies can be exercised at any time using our cookie banner.

In the event that the cookie banner is no longer displayed, you can also configure cookies via the "manage cookies" tab on our site or directly on your browser by following these instructions: [Chrome](#), [Microsoft Edge](#), [Safari](#), [Firefox](#) and [Opera](#).

## What rights do you have to control the use of your personal data used via cookies?

The applicable data protection regulations grant you **specific rights** that you can exercise, **at any time** and **free of charge**, to control how we use your data.

- Right of **access** and **copy** of your personal data, provided this request does not contradict trade secrets, confidentiality, or correspondence secrecy.
- Right to **rectification** of personal data that is erroneous, obsolete, or incomplete.
- Right to **object** to the processing of your personal data when it is based on our legitimate interest, unless legitimate and compelling reasons justify this processing and override your interests, rights, and freedoms.
- Right to request the **erasure** ("right to be forgotten") of your personal data that is not essential for the proper functioning of our services.
- Right to **restriction** of your personal data, which allows for the use of your data to be frozen in case of dispute over the legitimacy of processing.
- Right to **data portability**, which allows you to retrieve a portion of your personal data to store it or easily transmit it from one information system to another.
- Right to give **directives** on the fate of your data in the event of death, either by you, a trusted third party, or an assignee.

For a request to be **taken into account**, it is imperative that it is made directly by **you, or your representative** to the address [legal@lucis.life](mailto:legal@lucis.life).

Requests cannot come from a person other than you or your representative. We may therefore request a **proof of identity** in case of doubt about the applicant's identity, as well as justification of representation.

We will respond to your request **as quickly as possible** with a **maximum delay** of one month from its receipt, unless the request is technically complex or if we receive numerous requests at the same time. In this case, the response time may be up to three months.

Please note that we may always **refuse** to respond to any **excessive or unfounded** request, particularly due to its **repetitive** nature.

### **Can your personal data used via our cookies be transferred outside the European Union?**

The statistical and advertising cookies we use **may send your IP address and your user ID outside the European Union to function**. In this case, we guarantee that these tools strictly comply with the applicable rules on transfers to ensure adequate confidentiality and protection of your personal data.

### **Who can you contact for more information on the use of your personal data?**

To best guarantee the protection and integrity of your data, we have officially appointed an **independent Data Protection Officer ("DPO")** with our supervisory authority.

You can contact our DPO at any time and free of charge at [dpo@lucis.life](mailto:dpo@lucis.life) to obtain more information or details on how we process your data.

### **How can you contact the CNIL?**

You can contact the "**Commission nationale de l'informatique et des libertés**" or "**CNIL**" at any time at the following coordinates: CNIL Complaints Department, 3 place de Fontenoy – TSA 80751, 75334 Paris Cedex 07 or by phone at 01.53.73.22.22.

### **Can the Cookie Policy be modified?**

We may modify our Cookie Policy at **any time** to adapt it to new **legal requirements** as well as to **new processing operations** that we may implement in the future.